



Donor Charter

Our Commitment to You

As a registered charity seeking donations from the public, we, Men's Aid Ireland CLG (herein Men's Aid) will comply with the [Guidelines for Charitable Organisations on Fundraising from the Public](#).

We will treat all our donors and the public with respect, honesty and openness and we commit to the highest levels of accountability and transparency so that donors and prospective donors can have full confidence in Men's Aid.

We will ensure that your donations will be applied for their intended purposes.

We commit that you that our donors and prospective donors will:

- Be informed of Men's Aid mission, and of the way we intend to use donated resources.
- Be informed of the identity of those serving on Men's Aid governing Board of Directors and Members, and that the Board will exercise prudent judgement in its stewardship responsibilities.
- Have access to Men's Aid most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing Men's Aid will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful, and forthright answers to questions you might have of Men's Aid.
- If or when a member of the public enquires about the employment standing of a fundraiser, they will receive an honest and open answer.

Mission: Empowering and supporting men and their families who are experiencing Domestic Violence to be safe.

📍 St. Anne's Resource Centre, Railway Street, Navan, Co. Meath | 🌐 mensaid.ie | ☎️ 01 554 38 11

Men's Aid Ireland CLG: CHY 13025 **Company No.:** 489263 **RCN:** 20039479

Chairperson: David Keane

Board Members: Tommy O'Donoghue BL, Tomas Hyland, Seamus Scott, Dr. Garrett O'Connor, Joe Wallace, Deborah Powney (UK), Dr. Conan McKenna BL, Frank O' Regan



Our Mission: Empowering and supporting men and their families experiencing Domestic Violence, to be safe.

Our Services

Men's Aid Ireland CLG (hereinafter Men's Aid) is a national non-profit organisation and registered charity.

Men's Aid is a limited company by guarantee with no share capital.

Men's Aid is governed by the Men's Aid Constitution, and by the requirements associated with being a registered charity in Ireland.

Men's Aid provides a national information and support service to male victims, their children and families experiencing domestic abuse in Ireland.

Our clients are men of all ages, backgrounds, nationalities, religion and sexual orientations. Men's Aid provides the following services:

- National Confidential Helpline
- Outreach Clinics
- Counselling / Psychotherapy appointments
- Peer Support Group Meetings
- Court Support and Information Clinics
- Training and Education workshops

As per Men's Aid charitable purpose, which is to support men in domestic abuse situations, Men's Aid uses funds given by the public to put towards the cost(s) of:

- Counselling for clients, who otherwise cannot afford it
- Group meetings, facilitated by a Psychotherapist
- Creating awareness of the issues related to men in domestic abuse situations
- Creating awareness to the general public of the services Men's Aid provides
- Providing innovative resources and tools to further support Men's Aid clients
- Implementing our services on a national scale
- Research of which will give insights to take proactive measures

Mission: Empowering and supporting men and their families who are experiencing Domestic Violence to be safe.

📍 St. Anne's Resource Centre, Railway Street, Navan, Co. Meath | 🌐 mensaid.ie | ☎️ 01 554 38 11

Men's Aid Ireland CLG: CHY 13025 **Company No.:** 489263 **RCN:** 20039479

Chairperson: David Keane

Board Members: Tommy O'Donoghue BL, Tomas Hyland, Seamus Scott, Dr. Garrett O'Connor, Joe Wallace, Deborah Powney (UK), Dr. Conan McKenna BL, Frank O'Regan



Comments or Feedback

If you do have a comment about any aspect of our work, you can contact Men's Aid in writing or by telephone. In the first instance, your comment will be dealt with by our Office Manager or CEO. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.

Write to:

CEO
Men's Aid Ireland CLG
St. Anne's Resource Centre,
Railway Street,
Navan,
Co. Meath
C15 W0YX

Phone (Office): 01 5394277

Phone (Helpline): 01 5543811

Email (Office): hello@mensaid.ie

Mission: Empowering and supporting men and their families who are experiencing Domestic Violence to be safe.

📍 St. Anne's Resource Centre, Railway Street, Navan, Co. Meath | 🌐 mensaid.ie | ☎️ 01 554 38 11

Men's Aid Ireland CLG: CHY 13025 **Company No.:** 489263 **RCN:** 20039479

Chairperson: David Keane

Board Members: Tommy O'Donoghue BL, Tomas Hyland, Seamus Scott, Dr. Garrett O'Connor, Joe Wallace, Deborah Powney (UK), Dr. Conan McKenna BL, Frank O'Regan